### About HQSI

HQSI delivers information, products, and services that enable providers, payers, and the healthcare community to improve healthcare delivery and patient outcomes in the most costeffective way.

## Our Roots

A nonprofit company, HQSI was founded in 1982 as the Peer Review Organization of New Jersey (PRONJ). We became Healthcare Quality Strategies, Inc. (HQSI) in 2005. Our missionaccelerating healthcare quality improvement through a collaborative and interactive process with the healthcare community- has remained the same.

### Experience and Expertise

HQSI designs, implements, and evaluates quality improvement (QI) projects and reviews medical records for a diverse client base.

For 30+ years HQSI was the Federallydesignated Quality Improvement Organization for New Jersey. We have also partnered with governmental (state), private, for profit, and not-for-profit organizations.

HQSI has maintained full accreditation from URAC as a Comprehensive Independent Review Organization since 2008. HQSI is also certified as a QIO-like entity.

## For More Information Call: 1-800-752-8420

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Accelerating healthcare quality improvement



# Collaborative. Analytical. Innovative.

#### Services You Can Trust

HQSI is not your typical quality consulting company. Our approach to quality improvement is based on providing patient-centered solutions that improve outcomes and return on investment.

Using a unique blend of qualitative, quantitative, and historical knowledge, HQSI's experienced team brings practical and proven solutions to today's healthcare challenges. Our QI services data-driven and evidence-based—can help providers in all settings as well as payers, purchasers, governmental and other entities.

#### Tailored to Meet Your Unique Needs

We understand there is no "one size fits all" approach to QI. HQSI takes the time to understand your issues and designs the right solutions that meet your goals.

#### Quality/Performance Improvement

HQSI offers a range of services. For example, we can conduct medical record audits and analyze claims data to identify opportunities for improvement. We also perform root cause analyses; develop, implement and monitor improvement plans; provide feedback reports; educate staff; help collect valid, reliable data for improvement activities; and can help with data submission for QI initiatives and reporting.

#### Data Analytics

We help organizations use their data to drive improvement and lower costs. Our experienced research and analytic professionals bring teamwork and proficiency to every project. We can assist you in:

- Program design and evaluation
- Data collection and analysis
- Design, development and validation of easyto-use data collection instruments
- Development and validation of performance measures
- Data management and reporting

#### Value-Based Payment

With years of experience in clinical and professional settings, our team has a keen understanding of national standards and programs, clinical measures and federal requirements. HQSI can help your staff:

- Understand clinical quality measures
- Audit medical records to assess performance
- Audit policies and procedures
- Identify and address opportunities for improvement
- Monitor performance to ensure compliance
- By providing data abstraction services

#### Practice Transformation

HQSI believes a healthy practice is a healthy business. Our seasoned practice transformation specialists can provide both on and off-site support to help:

- Maximize the use of electronic health record systems
- Optimize business performance/revenue through office workflow redesign and process mapping
- Amplify the path toward performance excellence
- Use technology to enhance the delivery of patient-centered care

## Independent Medical Review and Appeals

HQSI's URAC-accredited medical review and appeals services are timely, cost-effective, and free from conflict of interest. Services include:

- Medical Necessity
- Place of Service/Level of Care
- Experimental/investigational
- Quality of Care/Peer Review
- Coding/DRG Assignment/DRG Revalidation

We also offer Expedited, Concurrent and Retrospective reviews.